

CPS HR Consulting Launches Institute for Public Sector Employee Engagement™

The Institute Aims to Measure and Improve Employee Engagement to Boost Government Performance and Service Delivery

SACRAMENTO, Calif. – Jan. 24, 2017 – To meet public sector organizations’ needs for tools and resources that understand and improve employee engagement, [CPS HR Consulting](#) is using its 30 years of experience to launch its [Institute for Public Sector Employee Engagement™](#) today on [Facebook Live](#) at 11 a.m. PST.

The public sector-focused HR consulting organization’s Bob Lavigna, director of the institute, is leading the charge along with Janelle Callahan, principal consultant of the institute.

“Improving employee engagement improves organizational performance, even in government,” said Lavigna. “We created the Institute for Public Sector Engagement™ to help government organizations measure and improve employee engagement, using our proven process model.”



Adapted from *Engaging Government Employees* (American Management Association) by Bob Lavigna

When public sector employees are engaged and perform well, government also performs well, and in turn, the public has greater confidence in – and support for – government. While there is not a one-size-fits-all solution for improving engagement, the process model enables public sector organizations to understand how to improve engagement. In addition to helping clients apply this model, [the institute offers](#):

- Employee Engagement Survey
 - A comprehensive survey measures employee engagement specifically in the public sector. Each responding employee’s confidentiality is protected.
- Benchmarks
 - Participating organizations can compare their results to the engagement levels of private and public sector organizations in federal, state and local government.

- Key Driver Analysis
 - This analysis reveals which workplace factors, based on the employee survey, have the biggest impact on employee engagement, allowing the organization to focus its attention on what's most likely to drive improved employee engagement.
- Support for Action Planning and Implementation
 - After the survey, CPS HR provides support by working with clients to identify actions to respond to the results. Actions include quick wins as well as more extensive consulting that covers the full range of human resource solutions.
- Research
 - CPS HR conducts and shares cutting-edge research to expand knowledge about employee engagement in government.
- Speaking and Training
 - CPS HR can tailor its speaking services to meet an organization's needs – whether that's for a conference, an engagement planning session or training.

Tune in to CPS HR's Facebook Live event today at 11 a.m. PST to learn more about the institute.

About CPS HR Consulting

CPS HR Consulting, based in Sacramento, California, is a self-supporting public agency providing a full range of integrated HR solutions to government and nonprofit clients across the country. CPS HR consultants have expertise in the areas of organizational strategy, recruitment and selection, classification and compensation, and training and development. For more information, visit www.cpsshr.us or connect with them on [LinkedIn](#), [Twitter](#), [Facebook](#) and [Google Plus](#).

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